

How to reset Slides and Dogs if the slides are stuck or not free.

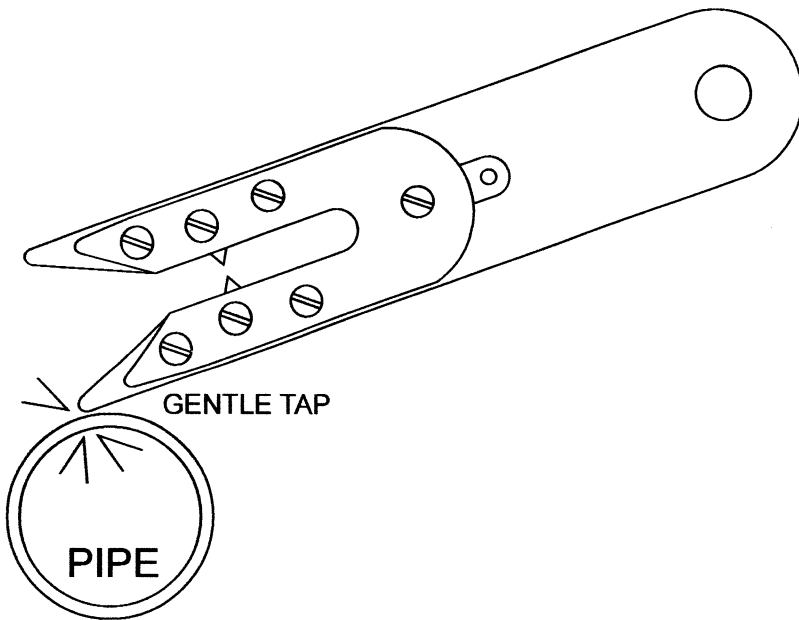
Please read the information sheet for ways to have successful retrieval with TheFetch.

To reset dogs, tap both sides.
DO NOT HIT HARD.

You only need to reset about 1/32 of an inch.
The slides should move freely.

If not, repeat tap.

If it goes too far, wedge legs on pipe to open wider.

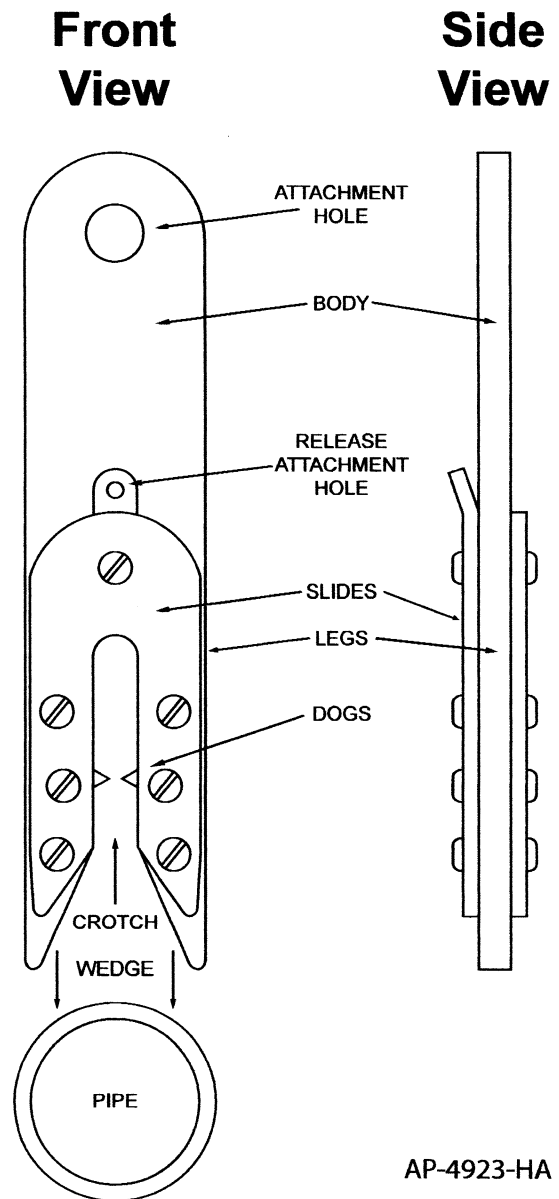


If all the attempts to reset TheFetch fail, you can send it back.
If it needs dogs, we will replace them.
Send a check for \$75.00
and we will recondition and send it back.
If you want it returned overnight,
send \$35.00 for overnight shipping.
Any questions please call or email Paul at
866-397-7347 or dapalco.fetch@gmail.com.

Please read the information sheet
for ways to have successful retrieval with TheFetch.

IF YOU MAKE A VIDEO OF THE RETRIEVAL OF THE PIPE,
WE WILL GIVE YOU HALF PRICE
ON THE RECONDITIONING ONLY (Not shipping).

*This offer is valid for six months from date of purchase.



AP-4923-HA

IMPORTANT! Please Read...

Dear Customer,

ATTENTION WELL DRILLERS. DO NOT BOLT THE FETCH DIRECTLY TO EQUIPMENT. IT NEEDS TO BE ABLE TO MOVE FREELY TO KEEP THE DOGS SQUARE TO THE PIPE WHILE PULLING. TWISTING WILL TWEAK THE FETCH, DAMAGE THE DOGS, AND DROP THE PIPE, RESULTING IN REPAIRING THE TOOL AND REPLACEMENT OF THE DOGS. USE HEAVY DUTY LINE OR CABLE.

1. Receiving the Fetch – All tools are shipped express with a tracking number, and the Fetch is small enough to fit in a standard mailbox, so it may not be delivered direct to a doorstep. Read all instructions and techniques before use.
2. Inspect the Fetch before use - We check all tools before they are sent out for delivery, and it is possible that it could be damaged during shipping. This could cause issues during the retrieval process. Before using the Fetch tool, check the function of the slides to ensure all components move freely. If not, please call DaPalCo at 866-397-7347.
3. Testing the Fetch – Checking the functions of tool and understanding how it works will increase the rate of success. Use a scrap section of pipe similar to the stuck pipe and lower the tool onto the side of the pipe. The dogs should move freely as the tool engages the pipe. Pulling up on the tool will seat the dogs and create the force needed to retrieve the pipe. Relaxing the tension on the Fetch and holding the slides will release the pipe.
4. Releasing the slides – The releasing slides are designed to release the Fetch from an unintended object, like a wire or tree root, or reset for a new angle on the pipe. Bouncing or quickly jerking the Fetch after grabbing a pipe multiplies the load and will lock the slides. This excessive pressure can invert the dogs onto the pipe and it is unknown at what point they will lock. The type, strength, and age of the pipe are all factors. Lab testing shows that they can invert at approximately 200 lbs. When the dogs invert, the Fetch will lock onto the pipe and do the job it is supposed to.
5. Checking the well – The Fetch works best on a straight well casing. If it is angled, or damaged from natural events like a cave-in or from an earthquake, it may not be possible to adjust the angle to retrieve the pipe. Also ensure that the casing goes all the way to the bottom of the well to the pump.
6. What to know about your well – In order to obtain a successful retrieval, there are several factors to consider. It may be unknown what the pump or pipe is stuck in. It could be mud, sand, or even caught on another object like a rock. It is also necessary to determine if the pump wire is still attached to the pipe or if any of the wire has dropped into the well. If so, the wire needs to be cleared before retrieving the pump, which the Fetch may be able to grab. If the wire gets between the pump and casing, it will wedge itself and you won't be able to remove it.
7. Other considerations - After the Fetch grabs the pipe, DO NOT immediately pull as hard as possible. Whether the pipe has been there for thirty minutes or thirty years, there is a possibility that a vacuum will be created during the retrieval process. Think of your shoe getting stuck in mud. If you pull up too hard and too fast, your foot will come out, but your shoe will stay put. The pipe may come up easily, or it may require a little patience.
8. Retrieving the pipe/pump – Drop the Fetch tool along the edges of the casing. Try different points until the Fetch grabs the pipe. An electric winch or hand winch provides the best control for retrieval. For deeper wells or heavier components, put approximately 100 lbs of pressure on the line. Keep tension on the Fetch and mark the retrieval line with a marker or a piece of tape for a reference point. After letting it set for a while, inspect the position of the mark to see if it has changed. If it has, add more tension and repeat the same process. Remain patient, when it comes free, you will know it!
9. How to remove the Fetch from the pipe after a retrieval – Hit the main body at the top to release the tool from the pipe, NOT THE SLIDES, and call for instruction on how to reset the Fetch at 866-397-7347.

